



# MEETING AGENDA

## CUSTOMER AND COMMUNITY ADVISORY GROUP (CCAG)

<b>Date</b>	<b>Tuesday 13 August 2024</b>
<b>Time</b>	9.30am to 12noon
<b>Location</b>	<b>In Person:</b> Hunter Water Head Office, 36 Honeysuckle Dr, Newcastle NSW 2300 <b>Online:</b> Via MS Teams (link in calendar invite)

<b>Purpose</b>	Consistent with its <a href="#">Charter</a> , the Customer and Community Advisory Group (CCAG) provides advice on the interests of customers and consumers of Hunter Water, the Customer Contract and other key issues related to Hunter Water's planning and operations.
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## AGENDA TOPICS

<b>1</b>	<b>Arrival at Hunter Water</b>	9.15 – 9.30 am
<b>2</b>	<b>Meeting open:</b>	
	<ol style="list-style-type: none"><li>1. Chair's welcome &amp; Acknowledgement of Country</li><li>2. Apologies</li><li>3. Disclosure and management of actual/perceived conflicts of interest regarding agenda items</li><li>4. Minutes:<ol style="list-style-type: none"><li>a. Adoption of <a href="#">June 2024 meeting minutes</a></li></ol></li></ol>	9.30 – 9.35 am

<b>3</b>	<b>Operational update:</b>	
	<b>Hunter Water update</b> <ul style="list-style-type: none"> <li>• Darren Cleary Managing Director, Hunter Water <ul style="list-style-type: none"> <li>a. Water storages, incl. interim changes to Grahamstown Dam storage</li> <li>b. Renewable energy purchase agreement</li> <li>c. Fletcher and Cameron Park Trunk Main duplication</li> <li>d. Update on 2025-2030 price proposal</li> </ul> </li> </ul>	9:35 – 10:00 am
<b>4</b>	<b>Strategic Presentations:</b>	
<b>4.1</b>	<b>Dam Safety review – Grahamstown Dam</b> <ul style="list-style-type: none"> <li>• Dan Turnbull, Dam Safety Engineer, Hunter Water</li> </ul> <p>In late June 2024, we completed our most comprehensive risk assessment for Grahamstown Dam. Using the latest technology, we were able to calculate a range of possible risks to Grahamstown Dam, including how the dam may respond in rare and extreme events. The dam continues to operate safely under normal and flood conditions, however, there is a risk that the dam’s Main Embankment could be damaged by an earthquake.</p> <p>This presentation will update the CCAG on the findings of the risk assessment and discuss the risk mitigation measures that Hunter Water is putting in place, including reducing the dam’s water level, and future upgrades to the dam’s embankments.</p>	10:00 – 10:45 am
	<i>Morning tea break</i>	10:45 – 11:00 am
<b>4.2</b>	<b>Hunter Water Sustainability Strategy</b> <ul style="list-style-type: none"> <li>• Emma Berry – Executive Manager Strategy and Engagement</li> </ul> <p>Hunter Water publicly launched its Sustainability Strategy on 13 August 2024. It is one of the six strategies supporting ‘<i>Miromaliko Baato</i>’, Hunter Water’s Corporate Strategy. The Sustainability Strategy defines goals, measures and targets to 2030 in the key areas of: water security; caring for environment; responding to climate change; and contributing to our community.</p> <p>The CCAG were previously consulted during the development of the strategy in 2023. This presentation will discuss the key features of the new strategy.</p>	11:00 – 11:40 am
<b>5</b>	<b>General Business and discussions of questions on notice</b> <ul style="list-style-type: none"> <li>• Re-nomination of CCAG members</li> <li>• BBQs at Grahamstown Dam (see response below)</li> </ul>	11:40 – 12:00
<b>6</b>	<b>Next meeting and meeting close</b> Next meeting 12 November 2024	<b>By 12 noon</b>

## QUESTIONS ON NOTICE

**Q:** Members asked if Hunter Water could install electric barbeques available for public use at Grahamstown Dam.

**A:** Hunter Water is open to exploring options for new barbeques, but this will need to be considered in light of future upgrade works currently being planned at Grahamstown Dam, and available funding.

## FORWARD CALENDAR

Our next meeting of the CCAG will be **12 November 2024**.

