

Media Statement Hunter Water

19 October 2018

Treated drinking water remains safe to drink

Hunter Water has had a detection of giardia in the raw water at the Chichester Dam outlet. The level was very low in the untreated raw water only, upstream of the Dungog Water Treatment Plant, and subsequent tests have returned clear.

This detection is not unexpected in the raw water in dams and rivers, especially given the significant amount of rainfall in recent weeks.

The Dungog Water Treatment Plant is effective at removing giardia and the detection does not present any risk to treated drinking water, which remains safe to drink. Following standard procedure, NSW Health has been notified. There have been no detections in our treated drinking water.

Hunter Water has communicated to 43 properties, which are directly connected to the untreated section of the Chichester Trunk Gravity Main (CTGM), which is upstream of the Dungog Water Treatment Plant. These customers don't currently have access to a potable drinking water supply, and we are continuing to work with them on a safe alternative solution.